

POLICY STATEMENT

The Quality Policy of Pentagull is to determine, agree and conform to our Client's needs and expectations, whilst fulfilling the requirements of ISO 9001 and statutory law. All of our ICT services and activities are undertaken to current revisions of British Standards and industry codes of practice.

Pentagull recognises that to be competitive and maintain good economic performance in the ICT industry, we must employ management systems that continually improve the quality of our products and services that in turn increases the satisfaction of our clients, employees, shareholders, suppliers and society at large.

Key objectives of Pentagull is that the Management System provides: -

- Confidence of our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence of our management and staff that the requirements for quality are being fulfilled and maintained, and that quality improvements take place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Pentagull and interested parties.

Quality of workmanship is the responsibility of all employees of the company.

Signed: Lee Connor

Position: Finance Director